Case Study

PAX Powers Gurgaon Based RJ Kabul Hotel & Restaurant

"We wanted software to keep pace with competition and streamline operations at our property. I first outlined my requirements and then did some research over the internet. That's how I got to know about PAX. When the sales representative explained its features, I was sure that PAX is what I was looking for. Most importantly, the software is from IDS Next. I instantly decided to adopt PAX"

Jamil Habibi
General Manager,
RJ Kabul Hotel & Restaurant

About RJ Kabul Hotel & Restaurant

RJ Kabul Hotel & Restaurant is a 3-star luxury boutique hotel located in Gurgaon. It has 16 fully furnished deluxe rooms and their restaurant is well-known for serving authentic Afghan cuisines which clearly reflects the region's ethnic and geographic diversity. Through cuisines carefully crafted by its chefs, RJ Kabul Hotel & Restaurant tries to recreate the taste of the forgotten Mughal era.

To efficiently run the hotel and restaurant facility, the management of RJ Kabul Hotel & Restaurant wanted to adopt a Hotel Management Software, but were unsure about which product to choose. After a careful online search however, they decided to adopt PAX, a Hotel Management Software for small, boutique hotels, budget hotels, motels, villas, gated communities and service apartments from IDS Next.

About PAX

PAX has earned the reputation of being the most compact and ideal Hotel Management Software for small and budget hotels, B&B outlets, serviced apartments and other hospitality properties offering limited services. The software comes with 4 basic modules that are crucial for smooth functioning of small hotel properties.

PAX Modules

- **Front Office Management & Housekeeping**
- **Point of Sale**
- **Accounts Receivables**
- **Telephone Management**

Optional Interfaces

Tally Accounting System	Door Lock	EPABX
Credit Card (Plutus)	Document Scanner	Web Camera

Benefits of PAX to RJ Kabul Hotel & Restaurant

According to the management of RJ Kabul Hotel & Restaurant, the benefits of using PAX are many in terms of enhancing overall operational efficiency. "PAX is easy to use. I was able to work on it with minimal training. It has helped us to streamline everything right from front office to housekeeping. The guest history feature helps us to identify repeat guests. Its Point of Sale module is a great help for us to run our restaurant. The error free night audit feature is also a great advantage," said Jamil Habibi, GM at RJ Kabul Hotel & Restaurant.

Key features and business benefits of PAX:

- Light and easy to install – makes sure that the hotel goes live quickly
- Simple wizard-based set-up – helps in deploying the product faster
- Automated patch management – lets the user know when there is an application update available and It keeps the product up-to-date
- Automated e-mail alerts – on hotels current position to the management
- Define different rates in advance, access multiple rates for corporate /seasonal /Travel agents rates. Avoid last minute confusion on tariff offered to guest
- Audit trail for all transactions which makes it easy to monitor your hotels financials
- Fully automatic night audit and roll over process. No need of manual intervention
- Ensure increased room sales with connectivity to traditional & non-traditional online travel agents like Yatra, TravelGuru, Airtel, Just Dial & more to come

"The added advantage of PAX is the usefulness of RexLite dashboard. It lets me access vital hotel statistics including daily arrival/departure and occupancy level at our hotel even while I am away for a couple of weeks.

PAX has also helped us to have a simple and easier bill layout along with a convenient bill split option. Overall, PAX meets all my requirements. I would rate PAX 8 on 10"

- Jamil Habibi
General Manager, RJ Kabul Hotel & Restaurant

About IDS NEXT

IDS NEXT, is a global leader in providing ERP and total technology solutions for the Hospitality and Leisure industries. With a track record that spans 27 years, we has earned the trust of over 3500 customers globally, and have with a strong presence in 40 countries across South Asia, Middle East, Asia Pacific and Africa. IDS NEXT's clients include Ramada Hotels, ETA Star, Ramee, Sterling, Choice Hotels International, Swissôtel, Aitkens Spence, John Keells Group, Sarovar Hotels & Resorts, ITC Fortune Group, Royal Orchid Hotels, Pride Hotels, and many more.

Our portfolio of capabilities include software development andmobility solutions. We also offer a range of next generation software products that address every segment of the hospitality industry, including independent hotels, chain hotels, business hotels, resorts, clubs, service apartments, limited service hotels and restaurants.

For more about us visit **http://www.idsnext.com/**