

**FORTUNE**

Member ITC's hotel group



*"We are happy to have IDS Next as our technology vendor. The robustness of the Hotel ERP is conducive to streamline operations across all the departments in our hotel. In today's highly competitive hotel business, it is a must to have an integrated Hotel ERP from the market leader IDS Next,"*

- **Shareen B.C**  
**Front Office Manager**  
**Fortune Select Trinity**  
**Bangalore**

## IDS Next Hotel ERP Technologically Empowers Bangalore Based Fortune Select Trinity Hotel for 7 Years

### About Fortune Select Trinity

Located in Bangalore, Fortune Select Trinity is a 4 star property and a Member of ITC's Hotel Group. This 7 year old hotel has 142 rooms with modern interiors and is equipped with state-of-the-art amenities. With its expansive range of facilities, Fortune Select Trinity has become a preferred choice for a growing number of business and leisure travelers to the city.

"Being situated in the IT Capital, we always strive to provide best of class accommodation and facilities to our customers. Though we are a 4 star property, we provide affordable luxury and services that can match the offerings of a 5 star hotel. This led us to adopt a highly robust Hotel ERP as we wanted to automate operations through technology. Another reason was that we wanted to free our staffs from doing unproductive data entry and enable them to spend more quality time serving our guests. Since last 7 years, IDS Next's FortuneNEXT 6i Enterprise Hotel ERP has been helping us achieve the same," says Mr. Shareen B.C, Front Office Manager at Fortune Select Trinity.

### About FortuneNEXT 6i Enterprise Hotel ERP

IDS Next's FortuneNEXT 6i Enterprise is the most powerful and highly integrated Hotel ERP that helps management at large hotels to accomplish their daily operations in a seamless manner. This was a right choice for Fortune Select Trinity as the management at the hotel wanted to optimize the use of their manpower, control costs, improve profits and enhance guest services.

With integrated front office and back office module, the software also helps users to reduce their total cost of ownership. Notably, FortuneNEXT 6i Enterprise is PA DSS Certified and helps hotel management to effectively protect their guests' payment card details from hackers.



## ► Modules of FortuneNEXT 6i Enterprise

|                         |                      |                        |                           |
|-------------------------|----------------------|------------------------|---------------------------|
| Front Office Management | Point of Sale        | Accounts Receivables   | Sales & Marketing         |
| Banquets & Conferences  | Telephone Management | Materials Management   | Food and Beverage Costing |
| Financial Management    | HR & Payroll         | Maintenance Management | Quality Management        |
| SMS Alerts              |                      |                        |                           |

## ► Operational Benefits to Fortune Select Trinity

“We have witnessed many operational benefits after adopting IDS Next Hotel ERP. Right from reservation to check-in and check-out, the entire process is smooth and error free. Last year, we upgraded to the 6i Version of the ERP and the results are overwhelming. I would say, the ERP has become more user-friendly after the upgrade as we get to work on it through additional features like hot keys,” says Mr. Shareen B.C, Front Office Manager at Fortune Select Trinity.

According to Mr. Shareen, the advanced statistics panel in the main screen of the Hotel ERP helps the management at Fortune Select Trinity to see their expected arrival of the day and in-house foreign guests. “This feature helps us to assign out staff to attend foreign guests or VIP guests who are supposed to walk into the hotel at a particular time of the day. We have reduced the guest waiting time in the lobby significantly,” Mr. Shareen added.



*"Apart from everything, the ERP's comprehensive reporting tool helps is generating better, faster, additional and accurate reports on hotel functioning. The support from IDS Next during the up -gradation process was highly commendable. We value our association with IDS Next ,"*

**-Mr. Shareen B.C  
Front Office Manager, Fortune Select Trinity, Bangalore**



## ▶ About IDS NEXT

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IDS Next Business Solutions is a global leader in providing Hotel ERP and technology solutions to the Hospitality and Leisure industries. We have earned the trust of over 3500 customers globally and have a strong presence in 40 plus countries across South East Asia, Oceania, Indian sub-continent, Middle East, and Africa. IDS Next's clients include Ramada Hotels, ETA Star, Ramee, Sterling, Choice Hotels International, Swissôtel, Aitkens Spence, John Keells Group, Colombo Courtyard, Sarovar Hotels & Resorts, ITC Fortune Group, Royal Orchid Hotels, Pride Hotels, Keys Hotels, Golden Tulip and many more.

IDS Next's portfolio of capabilities include Software Development, Mobility Solutions and a range of next generation software products that address every segment of the hospitality industry, including independent hotels, chain hotels, business hotels, resorts, clubs, service apartments, limited service, and restaurants.

**For more about us visit: <http://www.idsnext.com/>**