

Imperial Group of Hotels & Apartments Use IDS Next Hotel ERP

IDS Next empowers Imperial Group of Hotels & Apartments with world-class hotel management software.

► Imperial Group of Hotels & Apartments

Located in central Dubai, Imperial Group of Hotels & Apartments operates four hospitality properties that include two hotels and two apartments. All the 4 properties of this 24 year old group are situated within the walking distance of the shopping district of Bur Dubai. The group's properties cater to the needs of both leisure and business travelers.

"Dubai is known for its bustling business centers attracting a huge chunk of business travelers. The city is also quite popular among leisure travelers. This led us to expand our size, operations and offerings. However, as we grew, we also faced lots of competition in the market. That's why we started looking for a Hotel ERP as that was the only way to streamline our complex operations, free up our staff from engaging in repetitive tasks and enable them to engage with our guests," said Mr. Rajesh R. Nair, IT Manager at Imperial Group of Hotels and Apartments.

According to him, IDS Next's Hotel ERP was adopted by Imperial Group of Hotels & Apartments 12 years ago. Since then 3 of their leading and popular properties are running on IDS Next's comprehensive hotel property management solution.

► Growing with IDS Next Hotel Management Software:

Rush Inn Hotel



Rush Inn is a budget hotel with tastefully decorated 120 rooms. "As we have been using FortuneNEXT 6i Express since inception, it would be apt to say that this smart Hotel ERP has become the technological backbone of our hotel. Since last 12 years, the software has been fulfilling all our requirements and helping us to witness maximum operational automation. This is exactly what we need from a hotel ERP," Mr. Rajesh said.

Desert Rose Hotel Apartment



Designed to be a 'home away from home' for both business and leisure travelers, Desert Rose Hotel Apartment has 104 pleasantly furnished apartments with a host of modern amenities. "This property is also using IDS Next Hotel ERP since its operations, 12 years ago. The software we use is FortuneNEXT 6i Enterprise and this robust hotel ERP has simplified hotel operation for us," he maintained.

Imperial Suites Hotel



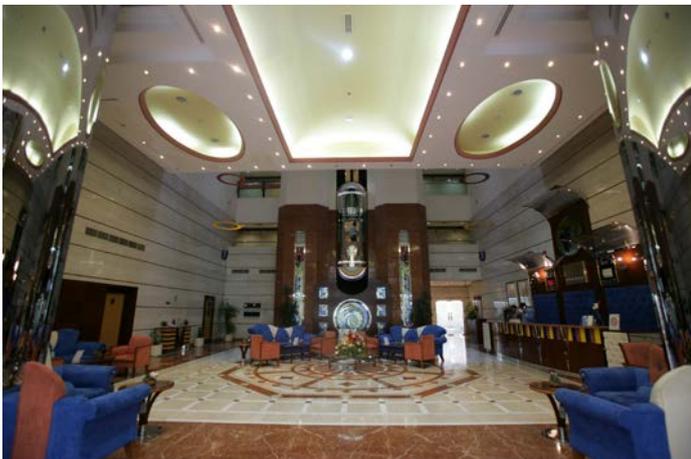
Imperial Suites Hotel is the oldest of all the properties of the group. However, this 24 year old 3 star hotel with 153 elegantly designed rooms started using IDS Next's FortuneNEXT 6i Enterprise Hotel ERP in 2010. "The earlier hotel software implemented at this property was not an integrated one. It had different set up for each of the modules and nothing was in sync. It was not delivering on our expectation of a hotel property management system. That's how, we installed FortuneNEXT 6i Enterprise from IDS Next in 2010," Mr. Rajesh explained.



"IDS Next Hotel ERP runs on a single database, and has no night audit shut down. The Hotel ERP is user-friendly and the hot keys enable us to work faster. We are able to multi task on the software and ensure our guests are not kept waiting"

-Mr. Rajesh R. Nair
IT Manager,

Imperial Group of Hotels & Apartment, Dubai



▶ Business Benefits to Imperial Group of Hotels & Apartments

According to Mr. Rajesh, all three properties of the group have been reaping several benefits through the implementation of IDS Next hotel software. “We are impressed with the way the software’s front office and finance module work. In the Front Office, the express check-in feature is a great option which helps us to reduce our guest check-in time, and the finance module is error free,” said Mr. Rajesh.

Mr. Rajesh went on to say that IDS Next’s 24/7 technical support adds immense value towards the group’s operations. “The 24/7 technical support from IDS Next makes sure that our software is up and running at all time. This means, our hotel operations are on right track minus any down time. The response from IDS Next’s Middle East team during the time of need is warm and friendly,” he said.

▶ About IDS NEXT

IDS Next Business Solutions is a global leader in providing Hotel ERP and technology solutions for the Hospitality and Leisure industries. We have earned the trust of over 3500 customers globally and have a strong presence in 40 plus countries across South East Asia, Oceania, Indian sub-continent, Middle East, and Africa.

IDS Next’s clients include Ramada Hotels, ETA Star, Ramee, Sterling, Choice Hotels International, Swissôtel, Aitkens Spence, John Keells Group, Colombo Courtyard, Sarovar Hotels & Resorts, ITC Fortune Group, Royal Orchid Hotels, Pride Hotels, Keys Hotels, Golden Tulip and many more.

IDS Next’s portfolio of capabilities include Software Development, Mobility Solutions and a range of next generation software products that address every segment of the hospitality industry, including independent hotels, chain hotels, business hotels, resorts, clubs, service apartments, limited service, and restaurants.

For more about us visit: <http://www.idsnext.com/>