



*"Back in 2000, we could sense the importance of Hotel PMS as we knew that hospitality technology is going to be the future of hotel business. This led us to adopt a hotel management software from day one. Thus, we went ahead with IDS Next software in 2000. Since then, the software has emerged as the right fit solution for us."*

**Mr. Debasish Patnaik**  
**Director**  
**The Crown, Bhubaneswar**

## IDS Next Hotel PMS Technologically Empowers The Crown, Bhubaneswar for Last 14 years

### ► About The Crown, Bhubaneswar

Located in the city of temples, Bhubaneswar, The Crown is a 14 year old 3 star property with 68 appealingly decorated luxurious rooms. The Crown, one of the prominent hotels in the city offers an array of exciting Indian & International dining options in its outlets that include Zodiac - the coffee shop, Bollywood – the Indian cuisine restaurant, Mainland China – the Chinese Specialty Restaurant & Hunter's Bar.

"We are one of the oldest and premier business hotels in Bhubaneswar. The hallmark of our service is value for money, fabulous food in town and utmost guest comfort. We make sure that we offer everything to our guests in order to make them come back," says Mr. Debasish Patnaik, Director - The Crown, Bhubaneswar.

The Crown has been using IDS Next's FortuneNEXT Hotel Property Management System (PMS) since its inception in 2000. Since then, the software has helped The Crown become technologically advanced hotel.

### ► About FortuneNEXT Hotel PMS

IDS Next's FortuneNEXT Hotel Property Management System is an all-in-one and highly integrated hotel management software that is capable of effectively automating the entire operation of a large and independent hotel like The Crown. It offers major modules for all critical functional areas of a hotel and the seamless integration across these modules is what has worked absolutely fine for The Crown.



## ► Modules of FortuneNEXT 6i Enterprise



## ► Operational Benefits to The Crown

With its unique ability to cover all aspects and functions from managing reservations to tracking inventory, this comprehensive property management solution became a centralized and efficient tool for The Crown.

Since the adoption of the software, The Crown has witnessed several benefits including simplified and integrated process integration across departments for seamless information sharing experience. The hotels staffs find it extremely helpful to work on the easy to use interface of the software.

“FortuneNEXT Hotel Management Software has become our technological backbone and operational necessity for us. It has helped us to have peace of mind by streamlining every aspect of the front end operation related to front office management and point of sale. We have leveraged the software to the fullest to extract MIS reports and analyze profitability,” says Mr. Patnaik



*"The FortuneNEXT Hotel Property Management from IDS Next has enables us to stay ahead of time and competition. We have been able to optimize the manpower usage to a great extent. We are in the process of upgrading to the NEXT 6i Version to significantly enhance guest experience and other aspects of our operations. We are happy the way IDS Next handles our queries and complaints."*

**-Mr. Debasish Patnaik**  
**Director**  
**The Crown, Bhubaneswar**

## ▶ About IDS NEXT

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IDS Next Business Solutions is a global leader in providing Hotel ERP and technology solutions for the Hospitality and Leisure industries. We have earned the trust of over 3500 customers globally and have a strong presence in 40 plus countries across South East Asia, Oceania, Indian sub-continent, Middle East, and Africa.

IDS Next's clients include Ramada Hotels, ETA Star, Ramee, Sterling, Choice Hotels International, Swissôtel, Aitkens Spence, John Keells Group, Colombo Courtyard, Sarovar Hotels & Resorts, ITC Fortune Group, Royal Orchid Hotels, Pride Hotels, Keys Hotels, Golden Tulip and many more.

IDS Next's portfolio of capabilities include Software Development, Mobility Solutions and a range of next generation software products that address every segment of the hospitality industry, including independent hotels, chain hotels, business hotels, resorts, clubs, service apartments, limited service, and restaurants.

For more about us visit: <http://www.idsnext.com/>