

NEW SOLUTION LAUNCHED TO REDUCE HOTEL CHECK-IN TIME

>> **VW BUREAU**

While check-in kiosks and other methods of avoiding the front desk have been around for a while, integration of mobile technology into check-in is seeing speedy adoption.

IDS Next Business Solutions recently launched Envy Check-In, a mobile solution as part of their 'Envy' series. The app enables a hotel to drastically reduce check-in time for their guest. "Envy Check-In enables your hotel staff to walk your guest directly to their hotel rooms after a tiring journey.

If your guest has visited your hotel before, Envy Check-In makes them feel welcome and does away with filling of lengthy forms. This app is a wonderful way to enhance guest experience," says Ronnie Sarkar, Senior Vice President, Sales & Operations at IDS Next. It is integrated with their Hotel ERP and 3500 plus customers

of IDS Next across 40 countries are preparing to leverage it.

Envy Check-In can be used on a smartphone or a tablet and front desk staff can review all guest arrivals for the day. They can also search through bookings, assign rooms and offer upgrades to the guest.

Hotel staff can create, modify and cancel reservation as per a guest's requirement. It allows staff to fill out guests' details, take guest photograph with smartphones and scan identification documents, all along guiding them to their rooms. The terms and conditions can be accessed in 30 different languages.



Envy Check-In

